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Singapore / Singapore

Area: 719.9 km² / Population: 5.61 million /
Population density: 7,796 / km²



Current status of the city

Singapore is a city-state located on the southern tip of the Malay Peninsula, consisting of a main island and 62 other islets. The main island has grown through extensive land reclamation, and the city is highly urbanized. Singapore is a transportation hub, with the city lying along the Strait of Malacca, which is vitally important for marine transportation, and including Changi Airport, an important hub airport. It is one of the largest industrial nations in Southeast Asia, and is an established financial center.

Smart city action plan

Vision: To transform Singapore through technology.

Focus area: Digital Government, Digital Economy, Digital Society

Project 1: E-Payments

- Provide seamless, secure, and integrated e-payment platforms, options for cashless payments, and integrating e-payments into business processes from end to end.

Project 2: National Digital Identity

- Establish the National Digital Identity (NDI) as a nationally available means for individuals to prove their legal identity in the digital realm, to be used for seamless and secure transactions in both the public and private sector.
- Planned to be operational in 2020.

Status of progress

Our Smart Nation development plans are underway and we are on target to achieve our milestones for National Digital Identity and e-payments, amongst other projects.

Project 1

In the first half of 2019, PayNow processed around 28 million transactions worth about \$4.6 billion. This is four times the number of transactions from the same period last year, and marks a 500% increase in the amount transacted. Recently, the Singapore Government announced a bulk tender for all public agencies to have a coordinated rollout of PayNow (a peer-to-peer fund transfer service). In Singapore's Digital Government Blueprint, we have also established the target of offering e-payment options for all government services by 2023.

Project 2

The Singapore Government released the SingPass Mobile app in October 2018. Since then, it has achieved more than 500,000 downloads, and will be a key platform for Singaporeans to securely access digital government and private sector services nationally. MyInfo, Singapore's digital vault for government-verified data has been integrated into many private sector services, including banks and regional digital champions like Carousell and Grab. Singapore is interested in how we can cross-recognize our digital identity with international partners.



Chief Smart City Officer

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