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Indonesia / Makassar

Area: 199.3 km² / Population: 1.77 million /
Population density: 7,400 / km²



Current status of the city

Makassar, located in the center of Indonesia, is the capital of the province of South Sulawesi. It is a major city in Eastern Indonesia, which serves an important hub. Among economic growth and a population increase, the city boasts an advantageous location and a prosperous service industry.

Smart city action plan

Vision: To create Makassar as a Livable World-Class City for All

Focus area: Health and Well-being, Public Services

Project 1: Improved Healthcare

- Develop a healthcare ecosystem that connects a variety of related entities and enables the easy exchange of data to ensure that all citizens have easy and direct access to healthcare services.

Project 2: Integration of Online Tax Services

- Increase the revenue of the city through improved tax collection via an integrated e-tax system.
- Encourage citizens and businesses to file taxes, including building and land tax, local revenue tax and parking tax, through personal mobile applications and one-time submission platforms.

Status of progress

Implementation of Makassar Smart City from 2019 to 2020: 1) Completing infrastructure development and BIG DATA applications, especially data and information service on health, taxes and other community service integration; 2) integrating health services through the electronic system that is being built; 3) merging services through the e-tax system; 4) combining e-planning and e-budgeting; 5) implementing one data for all regional organizations; 6) preparing technology incubation programs to achieve a one-stop public service in 2020; 7) determining mayor regulations for Citizen Relations Management (CRM).



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